



INFORMATION SHEET FOR MEMBERS

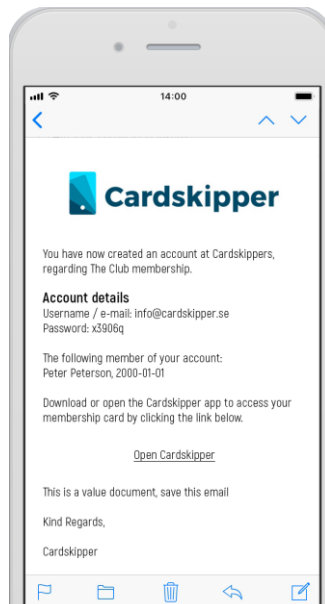
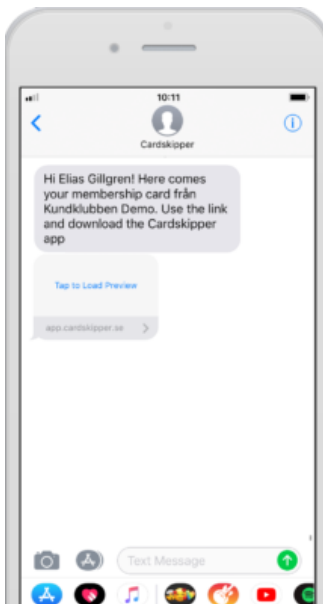
Your club is now connected to Cardskipper. Let us show you how to use this app!



1. I have received an installation SMS/e-mail on my mobile, what do I do?

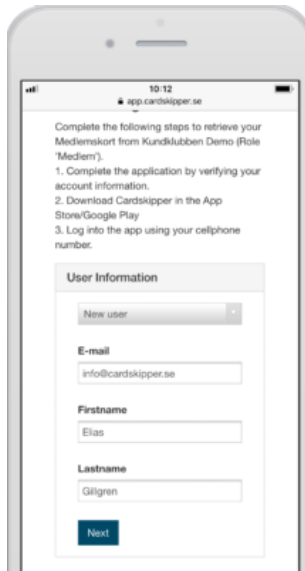
Step 1

Click on the link.



Step 2

Choose “New user” and enter your e-mail address (and mobile number) together with your name, and click on “Next”.



The screenshot shows a mobile phone screen with the URL 'app.cardskipper.se' at the top. Below the URL, there is a list of instructions: 'Complete the following steps to retrieve your Medlemskort from Kundklubben Demo (Role "Medlem"). 1. Complete the application by verifying your account information. 2. Download Cardskipper in the App Store/Google Play 3. Log into the app using your cellphone number.' Below the instructions is a 'User Information' section with a dropdown menu set to 'New user'. There are input fields for 'E-mail' (containing 'info@cardskipper.se'), 'Firstname' (containing 'Elias'), and 'Lastname' (containing 'Giltgren'). A blue 'Next' button is at the bottom.

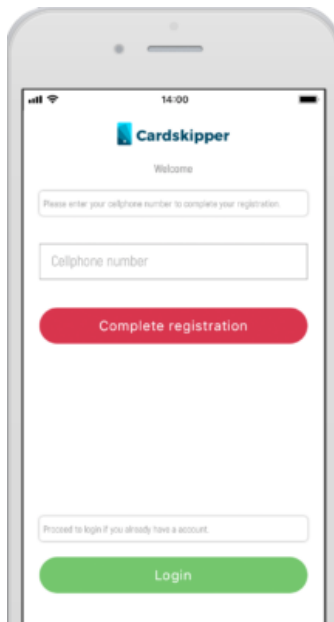
Step 3

Download Cardskipper on Google Play / Appstore.



Step 4

Enter mobile number and click on “Complete registration”.



Step 5

Ready! If you have received an installation e-mail, go to “Login” and enter your e-mail address and the password provided in the e-mail.

2. I have received an installation e-mail on my computer, what do I do?

Step 1

Click on “Open Cardskipper”.



You have now created an account at Cardskippers, regarding The Club membership.

Account details

Username / e-mail: info@cardskipper.se
Password: x3906q

The following member of your account:
Peter Peterson, 2000-01-01

Download or open the Cardskipper app to access your membership card by clicking the link below.

[Open Cardskipper](#)

This is a value document, save this email

Kind Regards,

Cardskipper

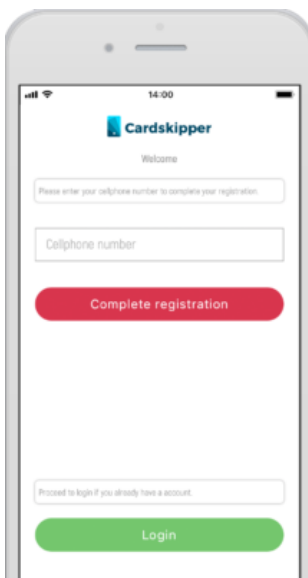
Step 1

Download the Cardskipper app from Google Play / App Store.



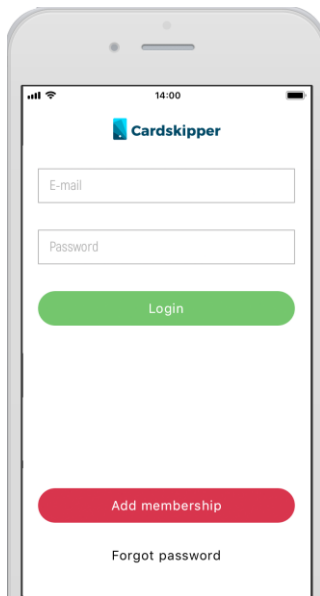
Step 3

Open the app that you have installed in your unit, and then click on "Login".



Step 4

Enter you e-mail address and the password provided in the e-mail.



3. I have not received an SMS or email?

This may be because your club has entered the wrong telephone number or e-mail address. Consult your club and check that it has the right information in its register.

4. I do not have a smartphone and need to access my member card.

Use the internet to access your member card. Follow the link and enter your date of birth and the member code you received in the e-mail. If this does not work, please contact your club.

5. I already have a Cardskipper member card and want to add another member card.

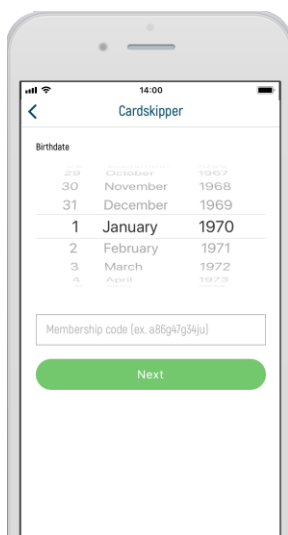
Step 1

Click on the plus sign at the top on the right. If you have an android unit, the plus sign will appear at the bottom on the right.



Step 2

Fill in your date of birth and enter the member code that you received by e-mail; if you have not received an e-mail, you must check your e-mail address with your club. Click on “Next”.



If you need more help, go to support@cardskipper.se.